



Mastor Telecom

Trouble Ticket

800-800-9553

| | |
|---|---|
| Date: | RA# |
| Company: | Phone# |
| Contact: | |
| <u>Description of Trouble</u> | |
| <input type="checkbox"/> Bad Hookswitch <input type="checkbox"/> Dead <input type="checkbox"/> Bad Speaker <input type="checkbox"/> Low Volume <input type="checkbox"/> Sticky Buttons <input type="checkbox"/> Buttons Hard to Activate <input type="checkbox"/> No Display Functions <input type="checkbox"/> Feedback | <input type="checkbox"/> Faulty LED(s) <input type="checkbox"/> No Ring <input type="checkbox"/> Crosstalk <input type="checkbox"/> Noisy Audio – Hum - Static <input type="checkbox"/> Does not Break Dialtone <input type="checkbox"/> Drops Calls <input type="checkbox"/> Intermittent Problem <input type="checkbox"/> Out of Box Failure |
| Please provide any additional information: <hr/> <hr/> | |

Cut Along Dotted Line *Trouble Ticket* *Cut Along Dotted Line*

Cut Along Dotted Line *Shipping Label* *Cut Along Dotted Line*

From: _____

Repair Number: _____

TO: Mastor Telecom Equipment Inc
 Repair Department
 2359 Schuetz Rd
 St. Louis, MO 63146